

## Joining the Program

CBP opens the application submission period annually, and posts detailed instructions with guidelines on [www.cbp.gov/RSP](http://www.cbp.gov/RSP).

CBP reviews applications to select partnerships that are mutually beneficial to the requesting parties, the affected communities and CBP.

Applications are evaluated using a rigorous, multi-layered process to ensure compatibility with CBP's mission. Criteria include, but are not limited to:

- impact on current CBP operations;
- funding reliability;
- community concerns;
- health and safety issues;
- community and economic benefits; and
- introducing the proposal in a timely manner.

## For More Information

Program information, including announcements for the open season for submitting applications, can be found at [www.cbp.gov/RSP](http://www.cbp.gov/RSP).



U.S. Customs and Border Protection

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Please visit the U.S. Customs and Border Protection Website at [www.cbp.gov](http://www.cbp.gov)

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# Alternative Funding Programs

## Reimbursable Services Program



U.S. Customs and Border Protection

## Our Challenges

Record increases in passenger and cargo volumes are outpacing CBP's appropriated funding for personnel and infrastructure, resulting in increased passenger wait times and cargo backups.



## Our Solutions

In response to these challenges, CBP is pursuing public-private partnerships in the form of the Reimbursable Services Program and the Donations Acceptance Program. As authorized under Section 559 of the Consolidated Appropriations Act, 2014, these programs allow CBP and our stakeholders to enter into agreements to address these increased wait times and cargo backups.



## What is the Reimbursable Services Program?

The Reimbursable Services Program enables partnerships between CBP and private sector or government entities, allowing CBP to provide additional inspection services upon the request of stakeholders.

These services can include customs, immigration, agricultural processing, border security and support at U.S. ports of entry, and may cover costs such as salaries, benefits, overtime expenses, transportation and a 15 percent administrative fee (19 CFR 24.21).

## Program Scope

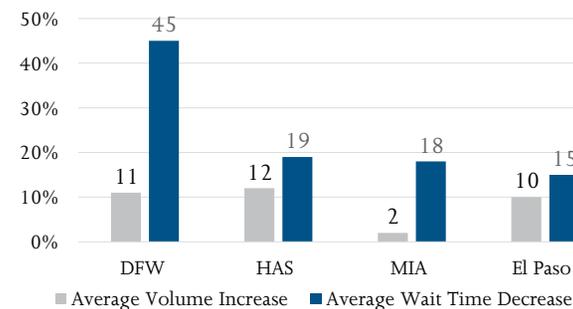
There are no limits on agreements or services at land and sea locations. At airports, there is a statutory limit of 10 agreements per year, and reimbursable services are limited to the payment of overtime and support services. Agreements may not unduly and permanently impact existing services.



## Program Impacts

In the program's first two years of operation, CBP provided over 45,000 officer overtime assignments and an additional 125,000 hours of services. These services accounted for the processing of over 3 million travelers and nearly 460,000 personal and commercial vehicles at the participating ports of entry.

Changes in Volume and Wait Times  
2013 to 2014



Participating ports saw a decrease in wait times<sup>1</sup> for calendar year 2014, the first year of operation, as compared to 2013, despite increases in volume, as shown above. CBP currently has 29 reimbursable services agreements in place covering 29 U.S. ports of entry.

<sup>1</sup> Port metrics are impacted by other CBP trade and travel initiatives, as well as by increased workload.