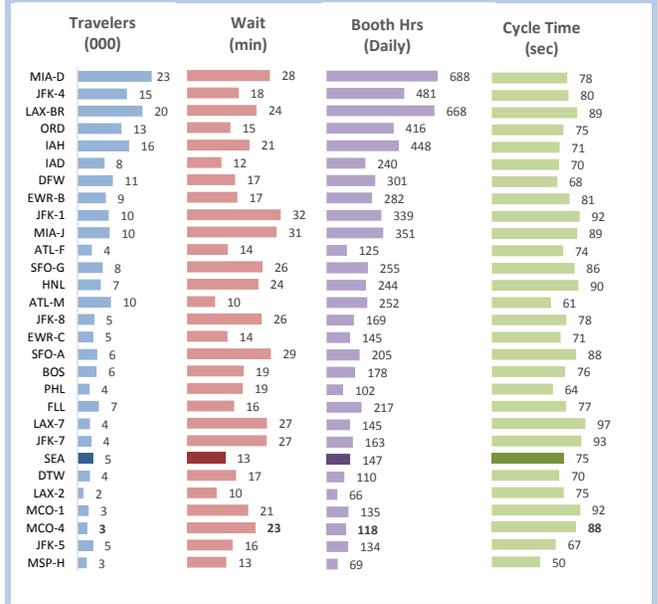


Key Metrics

	YTD 2016	YTD 2015	Change	% Change
Volume				
Average Daily Travelers	4,808	4,516	292	6%
Global Entry, APC, & MPC	52%	47%	5%	11%
Non-Automated	48%	53%	-5%	-9%
United States Citizens	45.2%	43.4%	+1.9%	4%
Non-immigrants	47.5%	49.9%	-2.4%	-5%
Legal Permanent Residents	7.3%	6.8%	+0.5%	8%
Average Daily Flights (#)	29	28	1	5%
Wait Time				
Average Primary Wait (m)	13.1	15.8	-2.7	-17%
% Travelers < 60 minutes	98%	97%	1%	1%
% Travelers > 120 mins	0.04%	0.12%	-0.1%	-67%
Primary Booth Hours				
Average Daily Booth Hours	147	136	12	9%
Efficiency				
Average Cycle Time (s)	74.9	75.1	-0.3	0%
Max Hourly Throughput / booth	48.1	47.9	0.2	0%
Average Utilization	68%	69%	-2%	-2%

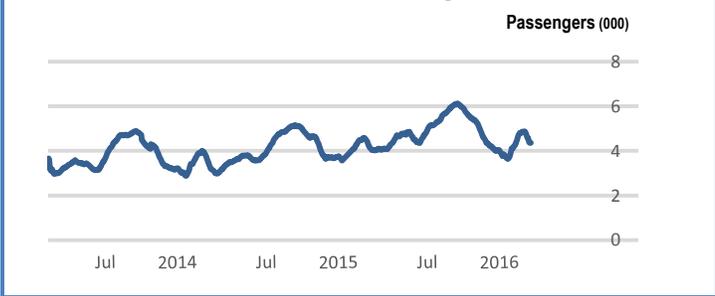
Compared to other major airports ...



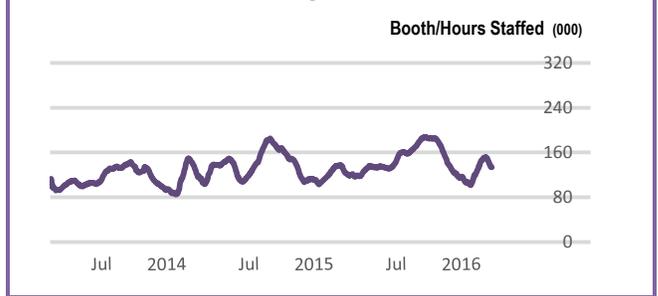
Traffic growth, shorter waits enabled by better matching of booths to traffic

- Travel is up significantly at Seattle Airport.** Traveler volume (year to date) has increased 6% compared to last year. Today, 52% of passengers are confirmed with Global Entry, APC and MPC.
- Booth staffing increased.** Booth hours have increased by 9% compared to last year. The timing (throughout the day) of booth staffing has improved to better match passenger arrivals. Improved matching of booths to traffic is enabled by APC and GE kiosks.
- Cycle time and throughput virtually unchanged.** Average cycle time is 0.3 seconds faster this year compared to last year, while potential throughput increased 0.2 passengers per hour, per booth.
- Wait time is down by 17%.** Although traveler volume has increased, wait times have been reduced to 13.11 minutes from 15.8 minutes.

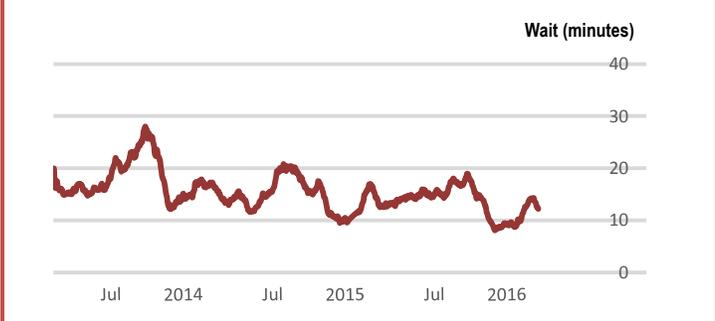
Traveler Volume ... continued healthy growth



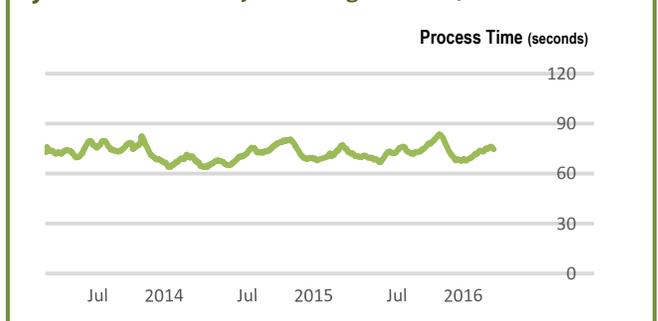
Booth Hours ... increasing since last year



Wait Time ... downward trend

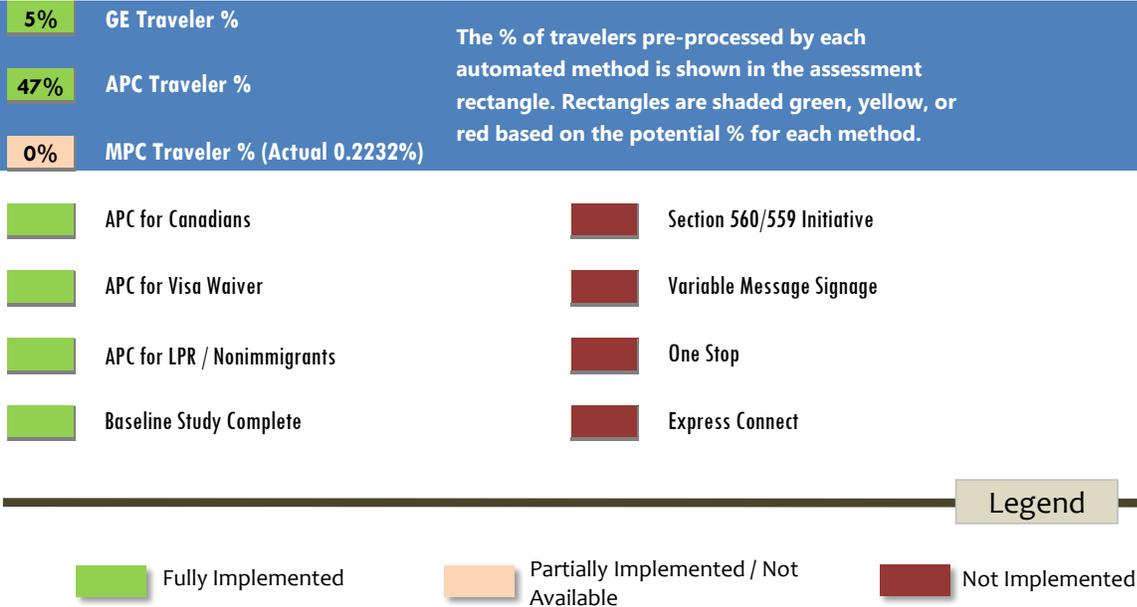


Cycle Time ... slowly increasing since 2014



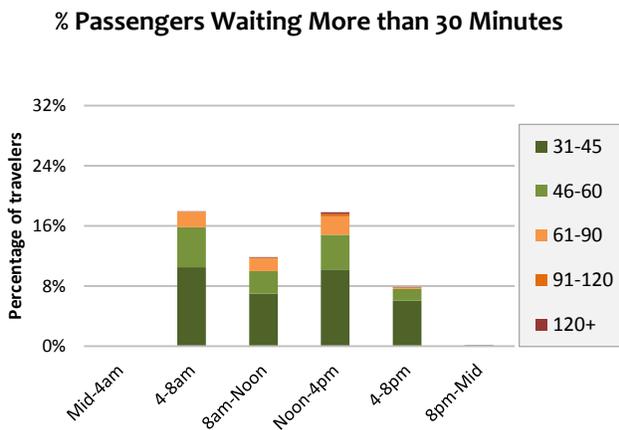
Best Practice Inventory

SEA Best Practice Assessment: SEA has implemented many of the available best practices like GE, APC and MPC. Most notably, 52% of SEA passengers are now processed by automated technologies like Global Entry and APC. MPC has been introduced recently. APC is available not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A Green "assessment rectangle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

13% of passengers wait more than 30 minutes
 While very few SEA-TAC passengers wait more than 1 hour (about 2%), approximately 13% of passengers wait more than 30 minutes. During multiple time periods, 18% of passengers wait more than 30 minutes



SEA staffs appropriately to traffic
 SEA is busiest between 8am to Noon, when over 400 passengers arrive per hour. An average of 13 booths per hour are staffed during this time and waits are slightly lower than the average.

