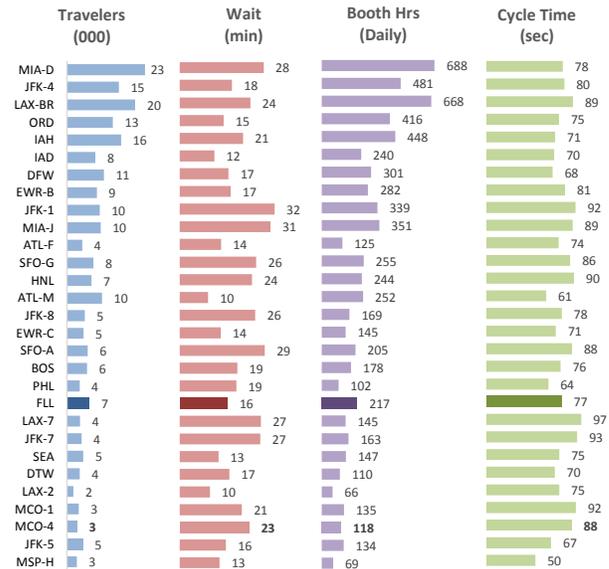


Key Metrics

	YTD 2016	YTD 2015	Change	% Change
Volume				
Average Daily Travelers	6,614	6,242	371	6%
Global Entry, APC, & MPC	37%	33%	4%	12%
Non-Automated	63%	67%	-4%	-6%
United States Citizens	46.3%	46.1%	+0.2%	0%
Non-immigrants	43.1%	43.0%	+0.1%	0%
Legal Permanent Residents	10.6%	10.9%	-0.3%	-3%
Average Daily Flights (#)	53	50	3	6%
Wait Time				
Average Primary Wait (m)	16.2	21.3	-5.1	-24%
% Travelers < 60 minutes	97%	94%	3%	3%
% Travelers > 120 mins	0.17%	0.24%	-0.1%	-31%
Primary Booth Hours				
Average Daily Booth Hours	217	196	21	11%
Efficiency				
Average Cycle Time (s)	77.3	76.2	1.1	1%
Max Hourly Throughput / booth	46.6	47.2	-0.7	-1%
Average Utilization	66%	67%	-2%	-3%

Compared to other major airports ...



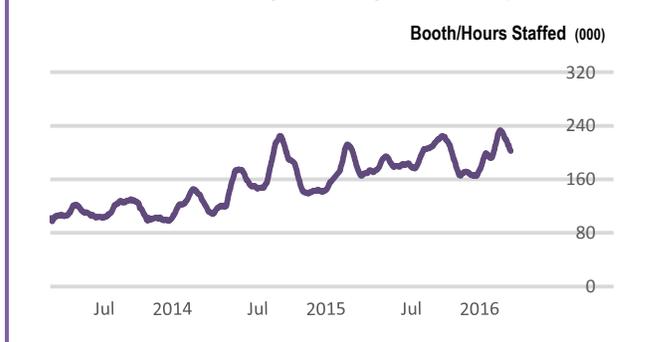
More booths lead to decreased wait time despite more volume

- **Travel is up significantly at Fort Lauderdale.** Traveler volume (year to date) has increased 6% compared to last year. Today, 37% of FLL's passengers are confirmed with Global Entry and APC, up from 33% last year.
- **Wait times decreased by 24%.** Increased booth staffing has contributed to a substantial decrease in wait time. FLL wait times have dropped from 21.3 minutes a year ago to 16.2 minutes year to date.
- **More booths being staffed to meet demand.** Booth hours have increased to meet traveler volume. Average daily booth hours have increased 11%, from 196 hours last year to 217 hours this year.
- **Staff efficiency decreasing.** Average cycle time increased by 1.1 seconds this year, leading to a max hourly throughput decrease of 0.7 passengers per booth, per hour.

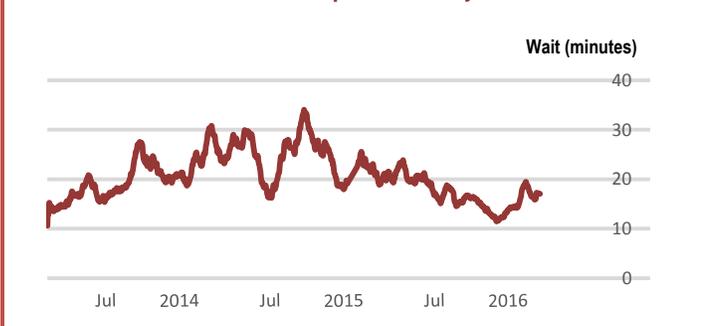
Traveler Volume ... rapidly increasing



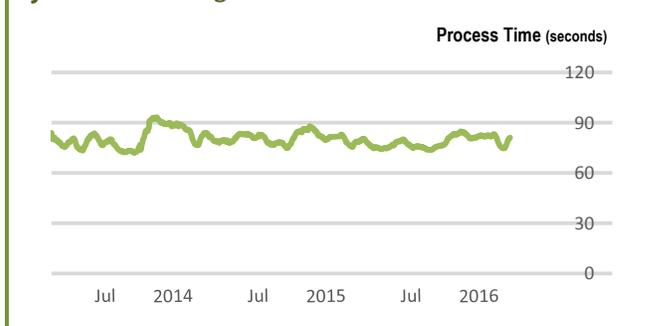
Booth Hours ... sharp rise compared to last year



Wait Time ... decreased compared to last year

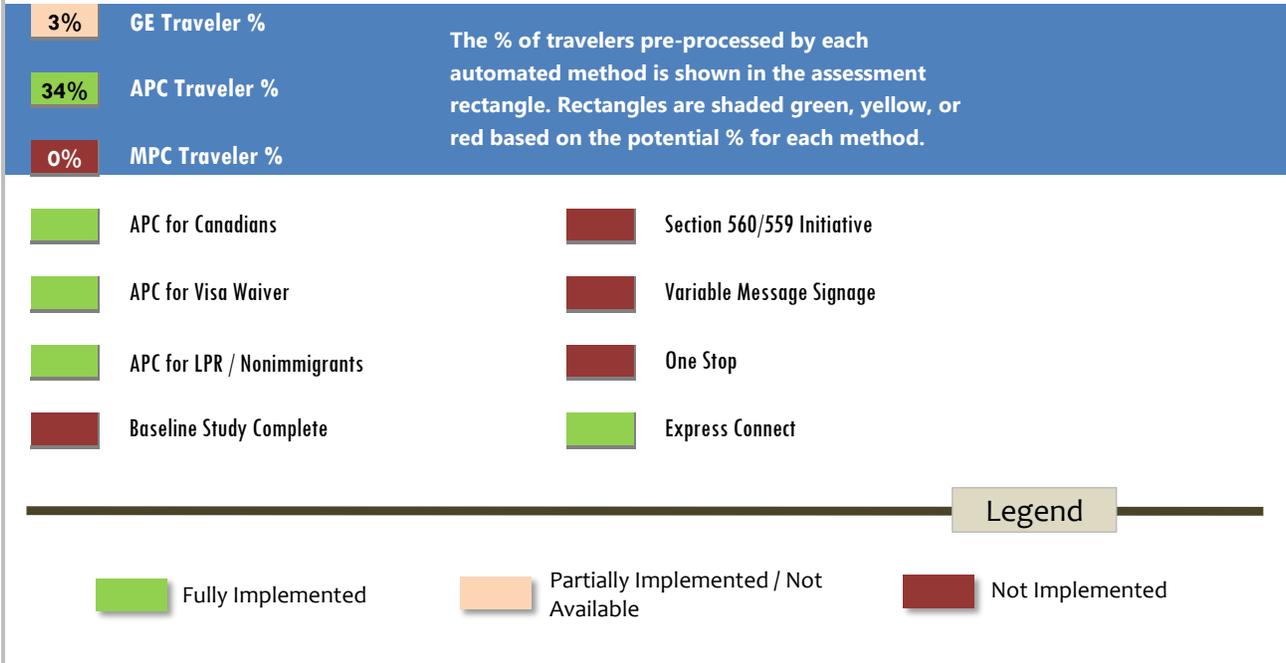


Cycle Time ... slight downward trend



Best Practice Inventory

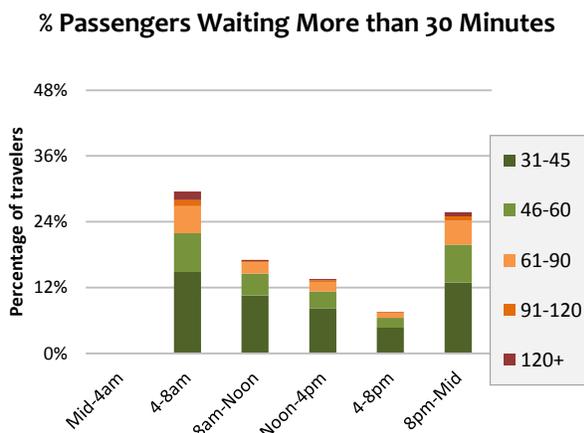
FLL Best Practice Assessment: FLL has implemented some of the available best practices. Most notably, 37% FLL passengers are now processed by automated technologies like Global Entry and APC. APC is available at FLL not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.



Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A Green "assessment rectangle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

17% of passengers wait more than 30 minutes

Year to date, approximately 3% of Ft. Lauderdale passengers wait more than 1 hour, approximately 17% of passengers wait more than 30 minutes. Between the hours of 4am to 8am, 30% of passengers wait more than 30 minutes.



Waits exceed 23 minutes from 4am to 8am

FLL is busiest between 4pm and 8pm, when nearly 530 passengers arrive per hour, but average wait is just 12 minutes. In contrast, fewer than 300 passengers per hour arrive from 4am to 8am, but waits exceed 23 minutes. Opening more booths during this time period may reduce waits.

Intraday Volume, Wait Times, and Booth Hours

