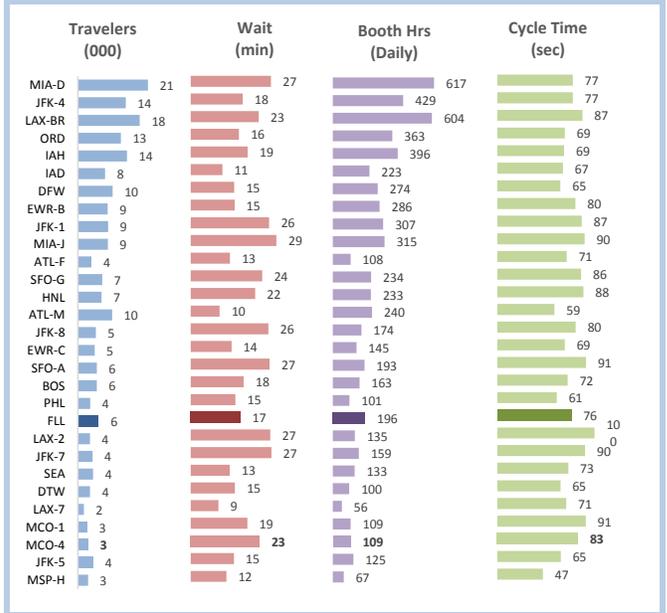


Key Metrics

	YTD 2016	YTD 2015	Change	% Change
Volume				
Average Daily Travelers	6,107	5,790	317	5%
Global Entry, APC, & MPC	39%	35%	4%	11%
Non-Automated	61%	65%	-4%	-6%
United States Citizens	46.6%	46.0%	+0.6%	1%
Non-immigrants	44.3%	44.7%	-0.3%	-1%
Legal Permanent Residents	9.1%	9.3%	-0.2%	-2%
Average Daily Flights (#)	52	48	4	9%
Wait Time				
Average Primary Wait (m)	16.8	21.2	-4.4	-21%
% Travelers < 60 minutes	96%	92%	4%	4%
% Travelers > 120 mins	0.14%	0.34%	-0.2%	-60%
Primary Booth Hours				
Average Daily Booth Hours	196	181	15	8%
Efficiency				
Average Cycle Time (s)	75.9	75.9	0.1	0%
Max Hourly Throughput / booth	47.4	47.4	0.0	0%
Average Utilization	66%	67%	-2%	-3%

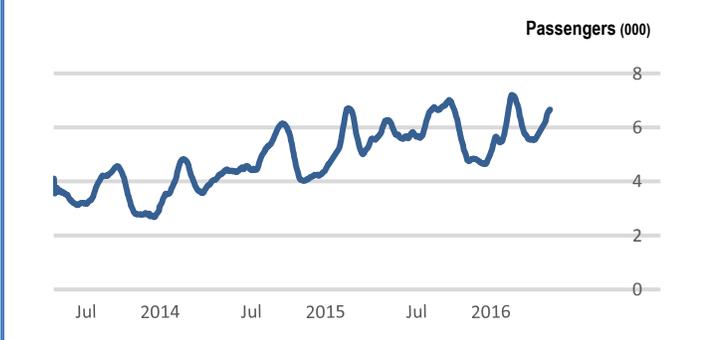
Compared to other major airports ...



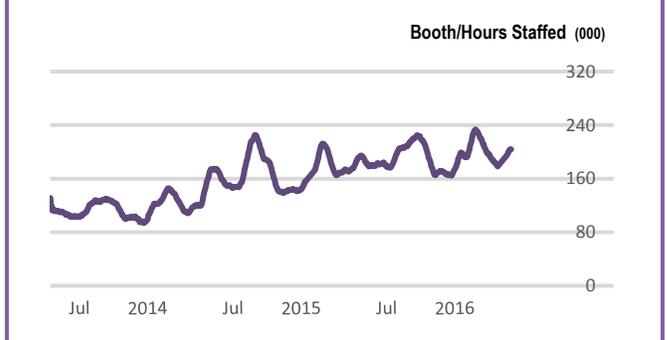
More booths lead to decreased wait time despite more volume

- Travel is up at Fort Lauderdale.** Traveler volume (year to date) has increased 5% compared to last year. Today, 39% of FLL's passengers are confirmed with Global Entry and APC, up from 35% last year.
- Wait times decreased by 21%.** Increased booth staffing has helped to greatly decrease wait time. FLL wait times have dropped from 21.2 minutes a year ago to 16.8 minutes year to date.
- More booths being staffed to meet demand.** Booth hours have increased to meet traveler volume. Average daily booth hours have increased 8%, from 181 hours last year to 196 hours this year.
- Staff efficiency virtually unchanged.** Average cycle time and max hourly throughput are virtually unchanged compared to a year ago.

Traveler Volume ... rapidly increasing



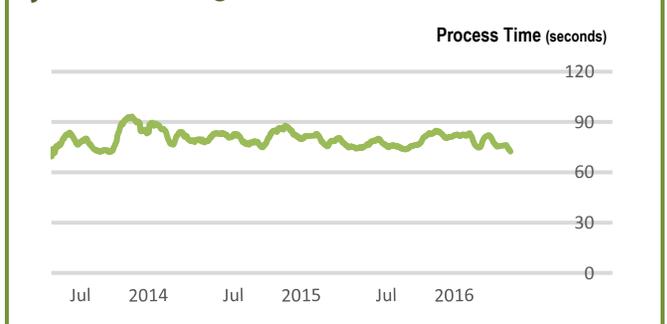
Booth Hours ... sharp rise compared to last year



Wait Time ... decreased compared to last year



Cycle Time ... slight downward trend



Best Practice Inventory

FLL Best Practice Assessment: FLL has implemented some of the available best practices. Most notably, 39% of FLL passengers are now processed by automated technologies like Global Entry and APC. MPC has recently been implemented. APC is available at FLL not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

3%	GE Traveler %	The % of travelers pre-processed by each automated method is shown in the assessment rectangle. Rectangles are shaded green, yellow, or red based on the potential % for each method.
36%	APC Traveler %	
0%	MPC Traveler % (Actual 0.3273%)	

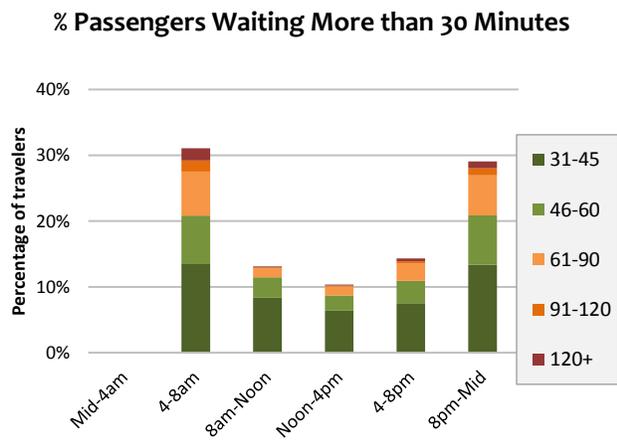
 APC for Canadians	 Section 560/559 Initiative
 APC for Visa Waiver	 Variable Message Signage
 APC for LPR / Nonimmigrants	 One Stop
 Baseline Study Complete	 Express Connect

Legend

 Fully Implemented	 Partially Implemented / Not Available	 Not Implemented
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Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A Green "assessment rectangle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

17% of passengers wait more than 30 minutes
 Year to date, approximately 4% of Ft. Lauderdale passengers wait more than 1 hour, approximately 17% of passengers wait more than 30 minutes. Between the hours of 4am to 8am, 31% of passengers wait more than 30 minutes.



Waits are highest in off peak hours
 FLL is busiest between 4pm and 8pm, when over 550 passengers arrive per hour, but average wait is just 15 minutes. In contrast, fewer than 300 passengers per hour arrive from 4am to 8am, and fewer than 140 arrive between 8pm-Midnight, but waits exceed 20 minutes.

