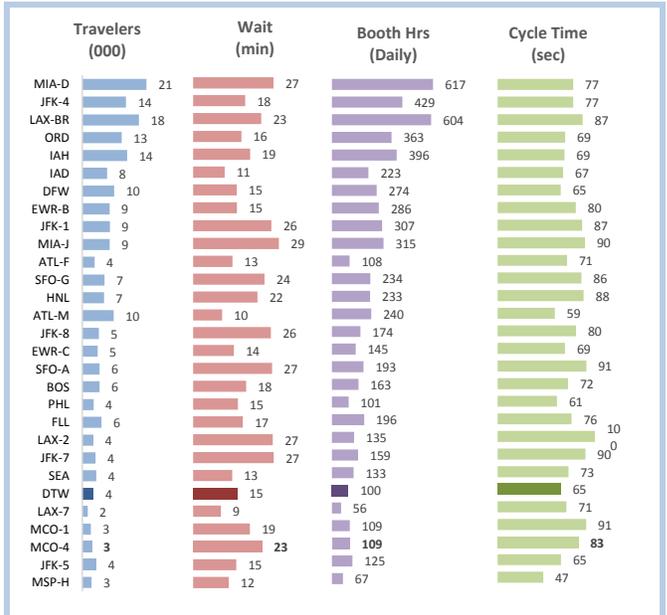


Key Metrics

	YTD 2016	YTD 2015	Change %	Change
Volume				
Average Daily Travelers	3,567	3,532	35	1%
Global Entry, APC, & MPC	54%	52%	2%	4%
Non-Automated	46%	48%	-2%	-4%
United States Citizens	58.3%	53.7%	+4.5%	8%
Non-immigrants	36.9%	41.8%	-4.8%	-12%
Legal Permanent Residents	4.8%	4.5%	+0.3%	6%
Average Daily Flights (#)	18	18	1	3%
Wait Time				
Average Primary Wait (m)	15.0	15.2	-0.2	-1%
% Travelers < 60 minutes	97%	99%	-1%	-1%
% Travelers > 120 mins	0.03%	0.06%	-0.0%	-48%
Primary Booth Hours				
Average Daily Booth Hours	100	108	-7	-7%
Efficiency				
Average Cycle Time (s)	64.8	70.0	-5.2	-7%
Max Hourly Throughput / booth	55.6	51.4	4.1	8%
Average Utilization	64%	64%	0%	0%

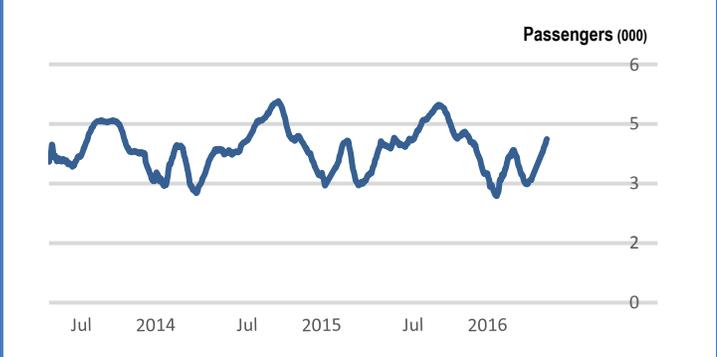
Compared to other major airports ...



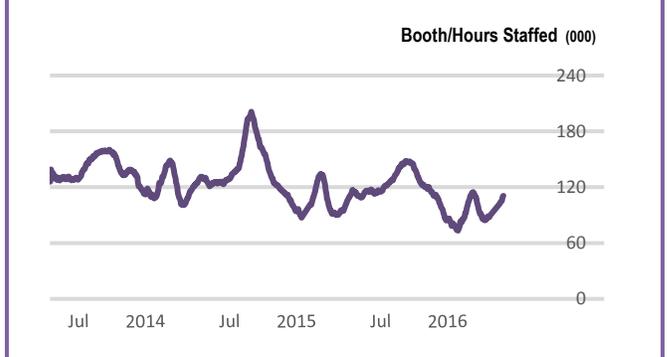
5-second faster processing reduces wait times despite fewer booths

- Travel is up 1% at Detroit Airport.** Traveler volume at DTW (year to date) has increased 1% compared to last year. Today, 54% of DTW's passengers are confirmed with Global Entry and APC, up from 52% last year.
- Wait times slightly decreased.** Faster processing has slightly decreased wait times, despite a reduction in booth hours. The average wait time decreased from 15.2 minutes last year to 15 minutes this year.
- Fewer booths opened.** Booth hours have decreased by 7%, from 108 hours last year to 100 hours this year. Due to 54% of passenger participation in automated systems, this has not negatively impacted the wait time.
- Much faster processing.** Average cycle time decreased by 5.2 seconds (7%), resulting in an increase in max hourly throughput of 4.1 passengers an hour. DTW is now among the most efficient airports in the nation.

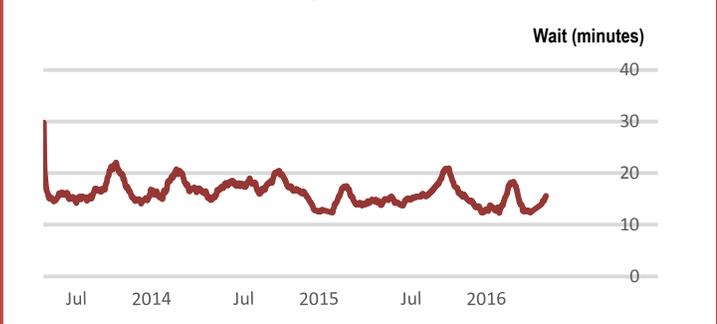
Traveler Volume ... slow growth since 2014



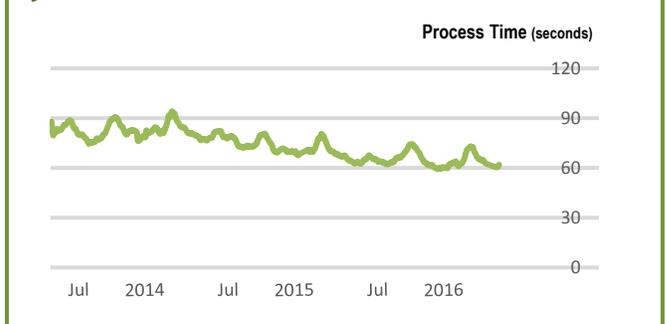
Booth Hours ... downward trend since mid 2014



Wait Time ... reduced compared to last year



Cycle Time ... downward trend



Best Practice Inventory

DTW Best Practice Assessment: DTW has implemented many of the available best practices. 54% of DTW passengers are now processed by APC and Global Entry indicating progress and improvement. APC is available at DTW not only to US Citizens, but also Canadians, Visa Waiver country travelers, and Lawful Permanent Residents.

8%	GE Traveler %	The % of travelers pre-processed by each automated method is shown in the assessment rectangle. Rectangles are shaded green, yellow, or red based on the potential % for each method.
46%	APC Traveler %	
0%	MPC Traveler %	

	APC for Canadians		Section 560/559 Initiative
	APC for Visa Waiver		Variable Message Signage
	APC for LPR / Nonimmigrants		One Stop
	Baseline Study Complete		Express Connect

Legend

	Fully Implemented		Partially Implemented / Not Available		Not Implemented
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Many innovative practices, technologies, and programs are available to make international air passenger processing more efficient and reduce congestion at airports. If all practices are implemented, an airport may reduce wait times as much as 50 percent compared to not implementing any best practices. A Green "assessment rectangle" indicates the practice is properly and fully implemented; Red means the practice is not in place; and Orange indicates implementation is limited and achieves less than intended results.

