



## **Regular Office Hours**

7 days per week, 0600-2200  
Eastern Time (ET)

## **Hours of Service for Entrance and Clearance**

Inspection services for the entrance/arrival of aircraft at Bangor International Airport are generally available seven days per week, 0600- 2200 in accordance with the port's permission to land procedures (see special procedures below).

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

## **Contact Information**

(207) 947-7861 CBP Bangor Office  
(800) 973-2867 SECTOR Communications toll free  
(407) 975-1740 SECTOR Communications  
(207) 214-6738 Port Director Bangor  
[cbpbangor@cbp.dhs.gov](mailto:cbpbangor@cbp.dhs.gov)

## **Permission to Land Procedures**

Pilots must secure permission to land by contacting CBP during regular business hours, 24 hours in advance of intended arrival.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

## **Inspection Process**

- The Bangor Tower will direct aircraft where to park upon arrival.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, etc. upon the Officer's arrival plane-side.
- Regulated waste/garbage will be collected by the FBO from the aircraft crew.

## **Special Procedures/Miscellaneous**

- Service is available 24X7 for RSP participants (with approval in advance).
- After hours has limited availability with Supervisory approval 24 hours in advance.
- In-flight Emergency Landing 24X7, notify SECTOR Communications.
- Request permission to land during regular operating hours 24 hours in advance of arrival by sending an email to [cbpbangor@cbp.dhs.gov](mailto:cbpbangor@cbp.dhs.gov); CBP will review and reply accordingly. CBP will request an updated ETA on date of arrival once it is known.

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)