



Regular Office Hours

7 days per week, 0800-2200
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Philadelphia
International Airport are available 7
days per week, 0900-1200 and
1800-2000 in accordance with the
port's permission to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(215) 863-4272 CBP Philadelphia E&C Office (0800-2200)
(800) 973-2867 SECTOR Communications

Request on duty supervisor

KPHL-GAP@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
prior to departure from the foreign port or place and at
least one hour in advance of the anticipated arrival time at
KPHL.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you must
contact CBP to re-secure permission to land.

Inspection Process

- Commercial flights park at A-West Terminal. Private flights park at Atlantic Aviation.
- Private flights met upon arrival. Commercial flights proceed to FIS.
- Private flight pax/crew brought to FIS for processing.
- Private/Commercial flights present all necessary documents/paperwork upon arrival.
- Private flights must report all applicable info. prior to departing for KPHL. (tail #/crew/pax, etc)
- Regulated waste/garbage handled by Agriculture Specialists when required.

Special Procedures/Miscellaneous

- E&C office is open 0800-2200, however, the on-duty supervisor can facilitate deviations/emergency landing during the off hours (2200-0600).
- Pax/crew on private flights arriving at Atlantic Aviation currently are transported to FIS for processing.
- Our new General Aviation Facility (GAF) is currently under construction we are working with the temporary hours of 0900-1200 and 1800-2000.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov