

Automated Commercial Environment

Air Manifest Vendors and Service Centers

March 27, 2025



U.S. Customs and
Border Protection



October 26, 2023

ACE AIR MANIFEST COMMUNICATION AND DATA PROCESSING SERVICES

A list of companies/persons offering air communication and data processing services available to the trade community is outlined below. Inclusions on this list do not constitute any form of an endorsement by U.S. Customs and Border Protection (CBP) as to the nature, extent or quality of the services, which may be provided.

Attachment (1) contains Communication Network Providers. These organizations have the communication capability to transmit and receive air manifest data.

Software Vendors who have developed software packages for handling air manifest data. Some of these include a communication interface. These organizations presently have the capability to transmit and receive data.

Service Centers which presently have the capability to provide carriers with an interface with ACE. Inquiries concerning specific capabilities should be addressed to the individual organization.

Communications sources include the use of ARINC or SITA. Network access is also available by using approved CBP communication options: Cisco VPN/MQ Series Solution via a client provisioned Internet Service Provider (ISP) connection. More details are available at <https://www.cbp.gov/trade/automated/getting-started/transmitting-data-cbp-electronic-data-interchange-edi>.

Each participant, regardless of the computer hardware and/or software used, must successfully complete a period of intensive testing with Customs.

The decision to utilize a particular data processing service is strictly an individual user decision.

Attachment (2) is the ACE Air Respondent Checklist. All participants should complete this document.

This list will be updated periodically.

Attachments (2)

ACE AIR MANIFEST COMMUNICATION AND DATA PROCESSING SERVICES

Company & Address	Contact	Phone Number	FAX Number	Communications Provider	Vendo	Service Center	ACAS	Email Address
Aeronautical Radio, Inc. (ARINC) 2551 Riva Rd. Annapolis, MD 21404	ARINC Call Center	(800) 633-6882 Option 2		X			X	
AirCityPost (ACP) 210 E Sunrise Highway Valley Stream, NY 11518	Scott Masterson, COO	(917) 859-8774				X		aircitypost@aircitypost.com
Alliance Airlines P.O. Box 66751, O'Hara International Airport Chicago, IL 60666	Ben Wang	(773) 686-5840	(773) 917-2038			X		www.allianceairlines.com
AM Software Inc. 16 Bella Vista Ave. Glen Cove, NY 11542	Mike Iannelli	(516) 759-1004			X		X	Info@amtechli.com
Arrow Air P.O. Box 523726 Miami, FL 33152-3726	Alex Martinez	(305) 871-1923				X		
Cargo Airport Services JFK International Airport, Bldg. 261 Jamaica, NY 11703	Vida Shaver	(718) 880-3441				X		vshaver@casusa.com
Cargo Manager Systems, Inc. 6801 West Side Ave. North Bergen, NJ 07047	Gene Fagan	(908) 688-0555 X221	(908) 688-0883		X	X		info@cargomanager.com
CargoMatrix Inc. 1208 West Broadway Hewlett, NY 11557	Karen Clausen	(516)792-0400	(516)706-0142		X			info@cargomatrix.com
CargoSprint 21 Eastbrook Bend Suite 201 Peachtree City GA 30269	Joshua Wolf	(251) 272-9247			X	X		info@cargosprint.com
CDM Software Solutions, Inc. 2002 Timberloch Place, Suite 200 The Woodlands, Texas 77380	Darrell Ortiz	281-298-8880 ext-1209						https://cdmsoft.com/global-trade-management/

CHAMP Cargosystems S.A. 2, rue Edmond Reuter Zone d'Activites 'Weiergewan' L-5326 Contern Grand Duchy of Luxembourg	Alexander Hunter (North America Service Manager)	(613)-345-6961			X		X	ahunter@champ.aero
ACE AIR MANIFEST COMMUNICATION AND DATA PROCESSING SERVICES								
Company & Address	Contact	Phone Number	FAX Number	Communications Provider	Vendor	Service Center	ACAS	Email Address
Compu Clearing Outsourcing Ltd. 7 Drone Road, Lyndhurst Johannesburg, P.O. Box 890856 South Africa	Mario Acosta- Alarcon	+27 11 882- 7300	+27 11 882- 7009		X			
Computer Management USA Inc. (CIMCO) 445 Broadhollow Rd., Suite 105 Melville, NY 11747-	Denise Ferrer	(631) 421-0900		X	X	X	X	denise@compmgmt.com
CORE Systems USA, Inc. 7533 E. Pocono Dr. Inverness, FL 34450	Lynne Pink	(352) 344-9944	(352) 344-9944			X		lpink@core-tt.com
CORE Systems (Hong Kong) Ltd. 18 th Floor, China Resources Building 26 Harbour Road Wan Chai, Hong Kong	Michael Hung	+1-852-2566- 8200				X		
CrimsonLogic (U.S.) Inc. 1980 MacArthur Blvd. Suite 300 Irving, CA 92612	Mon Carlo Tinonas	(877)763-6887 1-905-763-6887		X			X	Moncarlotv@crimsonlogic.com
Customs City Global Solutions Inc 1315 Pickering Pkwy Suite 300 Pickering, ON L1V 7G5	James May	1-888-724-8914 x700	1-888-724-8914			X		info@customscity.com
Cyberlogitec Co., Ltd. 16th FL. Nuritkum Square R&D Tower, 1605 Sangam-dong, MAPO-KU, SEOUL 121-795 Republic of Korea	Cyberlogitec e- SVC Center	+82-10-4280- 7664	+82-2-6360- 2050	X	X	X		smartlink.sales@cyberlog.com
Dixie Management Services 2846 Walltriana Highway, Suite B Huntsville AL 35824	Turner Owen	(256) 603-4658				X	X	turner@dixiejet.com
Editrade by Descartes 8200 NW 33rd St., Suite 316 Miami, FL 33122	Chad Singiser	(800) 695-5677 X218	(786) 264-4472	X	X	X	X	csingiser@descartes.com

EZ ABI, Inc 217-22 Northern Blvd, Ste 205 Bayside, NY 11361	Steve Goh	(718) 281-3060	(718) 281-3065		X			STEVE.KGYL@gmail.com
Four Soft USA, Inc. 150 Motor Parkway, Suite 302 Hauppauge, NY 11788	William R. Storey	(631) 752-7700	(631) 752-7829		X		X	u.sales@four-soft.com

ACE AIR MANIFEST COMMUNICATION AND DATA PROCESSING SERVICES

Company & Address	Contact	Phone Number	FAX Number	Communications Provider	Vendor	Service Center	ACAS	Email Address
Global Logistics System (Hong Kong) Co., Ltd. 7/F North Tower, Cathay Pacific City 8 Scenic Road Hong Kong International Airport Lantau, Hong Kong	Mr. Eugene Ng	852-2833-1814			X			Eugene@glshk.com
IBS Software Services Equinix (DC5) 21701 Filigree Court, Bldg. D Ashburn, VA 20147	Liju Payyappilly	(703) 380-2403				X	X	liju.payyappilly@ibsplc.com
IES Ltd. 445 Godwin Ave. Midland Park, NJ 07432	Ray Baliatico	(201) 639-5011	(201) 639-5005			X	X	rab@iesltd.com
Intellect Technologies, Inc. 4301 US Highway 1, Suite 120 Monmouth Junction, NJ 08852	Sri Himakuntala	(609) 454-3170 X201	(609) 454-3172			X	X	shimakuntala@intellectec.com
International Trade Systems (aka I.T.S.) 10260 SW Greenburg Rd., 4 th Floor Portland, OR 97223	Alan Bernstein	(503) 535-8815				X		Alan.bernstein@its4abi.com
Import 2000 by Descartes 1010 Wayne Ave., Suite 1225 Silver Spring, MD 20910	Robert Pedersen	(301) 434-3313 X4040	(301) 562-7795			X		rpedersen@descartes.com
K & R International Services, LLC 1020 East Michigan Ave., Suite D Saline, MI 48176	Kelly McFall	(734) 470-6352	(734) 944-1402			X	X	kamcfall@kriservices.net
Lan Cargo S.A. 6500 NW 22nd St., Bldg. 707 Miami, FL 33122	Bruno Chiarini	(786) 265-3517				X		
Lan Chile Cargo JFK International Airport, Bldg. 78 Jamaica, NY 11430	Roland Burgio	(718) 656-7340	(718) 656-7322			X		
Lufthansa Systems America 1640 Hempstead Turnpike East Meadow, NY 11554	Robert Gonzalez	(516) 296-9306	(516) 296-9561			X		

ACE AIR MANIFEST COMMUNICATION AND DATA PROCESSING SERVICES								
Company & Address	Contact	Phone Number	FAX Number	Communications Provider	Vendor	Service Center	ACAS	Email Address
Magaya Transport Corp. 8725 NW 18th Terrace, Suite 209 Miami, FL 33172	Jesus David	(786) 845-9150			X	X	X	jesusdavid@magaya.com
MIQ Express Inc. 19223 E. Colima Rd. #781 Rowland Heights CA 91748	Mike W. Cheng	626-512-5736			X	X		admin@miqexpress.com
Mercury Air Cargo, Inc. 6040 Avion Way Los Angeles, CA 90045	Ray Antonino	(310) 647-5667	(310) 215-5757			X		
NetChb 3577 E Lizard Rock Pl Tucson, AZ 85718	Amy Gomez	(520) 577-6801	(866) 339-5077			X	X	service@netchb.com
Nippon CXargo Airlines JFK International Airport, Bldg. 79 Jamaica, NY 11430	Mr. Vito D'Anna	(718) 632-6426				X		
Quantum ID Technologies Inc. (SmartKargo) One Broadway, 14 th Fl. Cambridge, MA 02142	Milind Tavshikar	617-401-2111	617-401-3616		X			milind@smartkargo.com
Questaweb Inc. 60 Walnut Ave., Suite 300 Clark, NJ 07006	Felilx Pekar	(908) 233-2300	(732) 943-7197		X			sales@questa.com
SECTRA, LLC 445 Godwin Ave. Midland Park, NJ 07432	Kevin Gavin	(201) 887-8103			X	X		kgavin@iesltd.com
SmarTech Consulting LLC 132 Franklin Pl #111 Woodmere, NY 11598	SmarTech Sales	(516) 295-1828			X	X		sales@smartechc.com
SmartBorder by South Ranch 670 Young Street Tonawanda, NY 14225	Sales Department	(716) 681-5130	(914) 206-4309	X	X	X	X	Sales@smartborder.com
Soget S.A. CCHI Quai George V Le Havre, France	Maryvonne Hascoet & Stephane Bottiau	33.2.35.19.25.5 4				X		Maryvonne.hascoet@sog Stephane.bottiau@soget.

Strategic Air Services, Inc. 1701 N.W. 66 th Ave., Bldg. 709 Miami, FL 33122	Mr. Terrence Went	(305) 876-0006	(305) 876-0009			X		Twent@stratair.net
Swissport Cargo Services 255 Alhambra Circles, Suite 630 Coral Gables, FL 33134	Rui Batista	(786) 438-0113	(305) 871-2471			X		Rui.batista@swissport-u
ACE AIR MANIFEST COMMUNICATION AND DATA PROCESSING SERVICES								
Company & Address	Contact	Phone Number	FAX Number	Communications Provider	Vendo	Service Center	ACAS	Email Address
Syntegra Spitfire House, 141 Davgdor Rd. Brighton, East Sussex BN2 1RE, United Kingdom	Colin Teasdale			X				colin.teasdale@syntegra.c
Trade Tech, Inc. 12600 SE 38 th St., #150 Bellevue, WA 98006	Greg Stelljes	(425) 837-9000	(425) 837-9008			X	X	greg@tradetech.net
Trade-Van, Trade-Van Information Services, Co. 6 Fl., No. 19-13, Sanchung Rd. Taipei, Taiwan, R.O.C.	Mr. Alex Chou	886-2-3789-5576	886-2-3789-5688			X		alex.chou@tradevan.com
Unisys 3199 Pilot Knob Rd. Eagan, MN 55121	Erik Quittem	(651) 687-2311			X			
USTOSHOP.com 3245 Story Rd. W Irving, CA 75038	Jack Yuan	(626) 362-0188				X	X	op@ustoshop.com
Henry Vaughn & Company, Inc. 305 Cranbury Rd. East Brunswick, NJ 08816	Tim Bonsper	(732) 254-3890			X			
ViaSafe Inc. 2280 Walkley Rd. Ottawa, Ontario, Canada K1G 6B1	Eddie Chow	(613) 260-1626 X-243	(613) 260-1592		X	X		Eddie.chow@viasafe.co
Wise Tech Global 1051 E. Woodfield Rd. Schaumburg, IL 60173-6046	Sales Department	(847)364-5600			X	X	X	info@wisetechglobal.co

Worldwide Flight Services, Inc. 1925 W. John Carpenter Freeway, Suite 450 Irving, TX 75063	Mike Ezell	(972) 629-5101	(972) 629-5120			X		mezell@worldwideflight.com
Worldwide Flight Services P.O. Box 520637 Miami, FL 33152-0637	Melvin Lumpkin	(786) 236-8944	(305) 492-8701			X		mlumpkin@worldwideflight.com

ACE AIR MANIFEST RESPONDENT CHECKLIST

The Respondent Checklist has been developed for ACE Air Manifest participants. Please complete and return to:

Customs and Border Protection
Client Representative Branch
ATTN: Beauregard, Room A-314-1
7681 Boston Blvd.
Springfield, VA 20598-1350
Phone: (703) 468-5500 | Email: letterofintent@cbp.dhs.gov

Company Name: _____

Company Address: _____

Name and Title: _____

Phone: _____ Fax: _____ E-mail: _____ Internet: _____

INDICATE YOUR FUNCTION IN THE IMPORT TRADE COMMUNITY:

AMS Trade user*: Air Carrier*...() Deconsolidator - Warehouse/Terminal Operator*...() Freight Forwarder **...()
 Communications Network/VAN...() Service Center for Air AMS Trade users*** () Software Vendor()

***Please provide your U.S. Customs Bond Number (e.g., International Carrier* or Importer**)** _____
re: Federal Register, December 5, 2003: Required Advance Electronic Presentation , Final Rule: (page 68169, re: 113.64 International carrier bond conditions. (a) and (c); 113.62 Basic importation and entry bond conditions. (j); page 68170, re: 122.48a Electronic information for air cargo required in advance of arrival. (c) Party electing to file advance electronic cargo data. (1) Other filer (i) ** Freight Forwarder must be a CBP ABI (Automated Broker Interface) entry filer (broker or importer)

- 1. List the direct arrival airports (U.S. port of entry, Air Carrier only):
- 2. Onward destination airports where inward flight continues on permit-to-proceed (Air Carrier only):
- 3. Frequency of operations: Number of arrivals per month for each airport (Air Carrier only):
- 4. Estimated number of air waybills or Master and House air waybills discharged per month: (Air Carrier: at each port; Deconsolidator: at Customs bonded facility)
- 5. Estimated percent of shipments transferred in-bond to another port: (Air Carrier: Master AWB, Deconsolidator: House AWB)
- 6. Customs bonded cargo facility utilized, with facility name and CBP facility (FIRMS) code:

***** NOTE:** A Service Center must submit a letter of intent to CBP from each client for which they plan to transmit and receive air manifest data. The letter of intent to participate must be written on the client's letterhead.

What is the status of your firms' automated manifest development: Study () Programming () Completed ()

Where is your DP site? _____

Once operational, will your calls for assistance originate from one site? _____ If yes, where? _____

Are you a communications network? _____

If your firm is establishing a communications link with CBP, please review the Data Communication Changes and Interconnection Security Agreement (ISA) documentation available from the CBP website at: <https://www.cbp.gov/trade/automated/getting-started/transmitting-data-cbp-electronic-data-interchange-edi>.