



Frequently Asked Questions

1. When and where will the 2025 Trade Facilitation and Cargo Security (TFCS) Summit be held?
May 6-8, 2025, at the Hilton New Orleans Riverside: Two Poydras Street, New Orleans, LA 70130
2. How do I register?
<https://app.inevent.com/en/USCustomsandBorderProtection-1686596630/2025TFCSSummit/form.php>
3. How do I cancel my registration?
Cancellation requests must be made through your *ticket manager*. The link can be found *cancellation policy* on your confirmation email. Cancellation request must be received no later than April 11, 2025, to receive a full refund. No exceptions will be made. Please allow 1-2 weeks for processing.
4. When does registration close?
In-person registration will close on April 24, 2025. Virtual registration will close on May 1, 2025.
5. Where can I find an agenda for the event?
Once available, refer to the event webpage:
<https://inevent.com/en/USCustomsandBorderProtection-1686596630/2025TFCSSummit/hotsite.php>
6. Is there a hotel room block?
A room block has been secured at the Hilton New Orleans Riverside, on a first come first serve basis, where the event will be held. You will be directed to reserve your room upon completing the registration form to attend the event. Room reservation deadline: April 13, 2025. Room cancellation deadline: 72 hours prior to check-in.
7. What is the cost for the event?
In person registration is \$328.00. This fee includes a light continental breakfast, lunch and hot/cold beverages. Note there is no lunch on May 8.
Virtual registration is \$28.00. Virtual registrants will have access to all general sessions, luncheon keynotes, and select breakout sessions.
Approved Federal government employees, speakers, and media will be complimentary.
8. Can I have a list of the attendees?
The attendees list is not available.
9. If I plan to attend only one or two of the three days, can my fee be reduced?
Unfortunately, we do not prorate registration fees.
10. I have additional questions. Who can I contact?
Please send your inquiry to TFCSSummit@cbp.dhs.gov.