



U.S. Customs and Border Protection

If you are a U.S. Customs and Border Protection (CBP) employee, former employee or applicant for employment and you believe you have been subjected to employment discrimination because of your:

- Race, Color, Religion, Sex (including pregnancy), National Origin;
- Age (40 or older);
- Disability (Physical or Mental);
- Genetic Information;
- Reprisal; or
- Status as a Parent

You must contact CBP's Equal Employment Opportunity (EEO) Division within 45 calendar days from the date of the alleged discriminatory event to initiate informal counseling. You may initiate an informal EEO complaint by submitting a Request for Informal EEO Counseling by:

- Emailing the CBP EEO Complaint Filing Mailbox at cbpeeocomplaintfiling@cbp.dhs.gov;
- Calling (1-877) MY EEO HELP (1-877-693-3643); or
- Contacting your servicing EEO Officer

Upon receipt of your request for informal counseling, an EEO staff member will facilitate the processing of your claim and inform you of your rights and responsibilities (such as anonymity and representation) in the EEO complaint process.

To identify the servicing EEO Officer, or to obtain current information regarding the EEO complaint process, please visit the EEO Internet Web site at: www.cbp.gov/about/eo/complaint-process.