

SIMPLIFIED ARRIVAL FACT SHEET

EXPERIENCE SEAMLESS AND SECURE ARRIVAL INTO THE UNITED STATES

Partner with the U.S. Customs and Border Protection (CBP) to change the face of travel for travelers arriving in the United States by air. CBP's simplified arrival process employs sophisticated smart queuing and biometric facial recognition technologies to minimize processing time while enhancing air traveler security.

CBP partners have the exclusive opportunity to deliver seamless entry with more security, less complexity, greater consistency and faster processing.

THE MECHANICS OF SIMPLIFIED ARRIVAL

International arrivals will be elegant and simple. The improved arrival process harnesses the speed, reliability, and security of facial recognition service, airlines and airports can confirm traveler identities within two seconds or less using just their face for identity verification.

BEHIND THE SCENES

Using airline manifest data and a cloud-based matching service, CBP retrieves existing traveler images from government holdings, including passports and visas, and builds a photo gallery of expected travelers prior to the flight's arrival.

UPON ARRIVAL

As arriving travelers approach the inspection booth, CBP takes a photo of each traveler. The photograph is compared to the pre-assembled gallery to find a match. A match provides all the information needed by a CBP officer to complete their inspection in a matter of seconds.



The CBP officer conducts an interview with the traveler to validate the results, establish the purpose and intent of travel, and determine admissibility.

THE BENEFITS OF SIMPLIFIED ARRIVAL

Simplified arrival will enable airlines, airports and travelers to enjoy a streamlined arrival experience with measurable benefits:

- Faster clearance process
- Shorter connection times
- Paperless travel environment
- Standardized arrival procedures
- No need for fingerprint collection from returning foreign visitors
- Safer travel environment
- Increased identity assurance that reduces the imposter threat
- Decreased need for investment in new Automated Passport Control (APC) kiosks

Help Change the Face of Travel Today

For more information on how to
become a partner,
email SimplifyTravel@cbp.dhs.gov



U.S. Customs and
Border Protection

